

Yes	CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW the TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new SCMG. REFER to: Driver Multi-Contour Seat Module [SCMG] .
No	The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues.

DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM > PINPOINT TESTS > PINPOINT TEST AP : U024C:00

Normal Operation and Fault Conditions

DTC Fault Trigger Conditions

DTC	Description	Fault Trigger Conditions
U024C:00	Lost Communication with Seat Control Module "H": No Sub Type Information	Set by the APIM when network messages are missing from the SCMH for more than 5 seconds with the ignition in RUN.

Possible Source

- SCMH

DIAGNOSIS AND TESTING > INFORMATION AND ENTERTAINMENT SYSTEM > PINPOINT TESTS > PINPOINT TEST AP : U024C:00 > PINPOINT TEST AP : U024C:00

AP1 VERIFY THE CUSTOMER'S CONCERN

Ignition ON.

Verify if there is an observable symptom present.

Is an observable symptom present?

Yes	GO to AP2
No	The system is operating correctly at this time. The DTC may have been set due to high network traffic or an intermittent fault condition.

AP2 RECHECK FOR DTC (DIAGNOSTIC TROUBLE CODE) U024C:00

Ignition ON.